

ABSTRACT

The invention discloses a method of reporting terminal information in Device Management (DM) field, in order to solve existing problems in the prior art (i.e., there is few ways to obtain user terminal information, and it is difficult to obtain terminal information timely and accurately). The method includes: the terminal reporting terminal information through an information reporting interface provided by a DM Agent module; the DM Agent module forwarding the terminal information to a DM Server; and the DM Server reporting the terminal information to a Maintenance Unit (MU) through a local information reporting interface. The invention also discloses a method for maintaining terminal device in DM field as well as a DM system.

(Fig.3)